

House and bathing regulations

An order for everyone.

The house and bathing regulations describe the rules according to which visitors and employees of the Bulmare Burglengenfeld wellness bath (bath and sauna) treat each other. The guests' stay in the Bulmare wellness bath should be as pleasant and relaxing as possible. The house and bathing rules serve to ensure safety, cleanliness and order in the Bulmare wellness bath. When entering the bath, the visitor / user accepts the bathing regulations. The staff or other Bulmare officers exercise domiciliary rights.

Avoid damage and personal injury.

Every visitor has to behave in such a way that nobody is insulted or endangered. Visitors who threaten or become physical violent towards the staff or other visitors will be expelled from the Bulmare. Sexual acts or representations are prohibited. The facilities of the Bulmare including the loaned items has to be treated with care. In the event of improper use, grossly negligent / willful contamination or grossly negligent / willful damage, the causer is liable for the damage. The management of the Bulmare has the right to determine the personal data by means of suitable measures in order to secure claims for damages, if necessary to keep the things brought in by the responsible person as a deposit. People can be temporarily or permanently excluded from using the Bulmare. In such cases, Bulmare staff exercise domiciliary rights. If a person is banned from the Bulmare, the entrance fee will not be refunded.

Fragile objects (glass, ceramics, porcelain, etc.) are not allowed to be carried or used in the entire bathroom, sauna and outdoor area. Wearing bathing shoes outside the pool is mandatory for safety reasons.

Bringing and eating drinks and food are not permitted in the Bulmare for hygienic reasons.

Smoking is only permitted at the specially marked places (outside), this also applies to electric cigarettes. The instructions of the employees must be followed. An accident with personal injury must be reported immediately to the lifeguards. Reserving loungers in the bathing and sauna area is not allowed. In the event of violations, Bulmare employees are entitled to remove towels, bags, etc. from the couches.

Non-Liability/Disclaimer.

The use of the Bulmare wellness pool is at your own risk, without prejudice to the operator's obligations to keep the Bulmare in a safe condition. The operator is not liable for force majeure, coincidence or other defects that cannot be identified even if the usual duty of care is observed. No liability is assumed for the destruction, damage or loss of items brought into the Bulmare, as well as for valuables and cash. No liability is assumed for the motor vehicles, motorcycles, bicycles, etc. parked on the company premises.

At sight.

The supervisory staff is responsible for maintaining safety, calm, order and observing the bathing regulations. The instructions of the supervisory staff must be followed without restriction.

The supervisory staff is authorized to exclude people from the Bulmare who

- endanger security, peace and order
- harass, insult or endanger other bathers
- violate provisions of the bathing regulations despite a warning

In the event of contradictions, a criminal complaint will be filed for breach of the peace.

Length of stay.

The length of stay includes dressing and undressing and depends on the tariff chosen by the user. If the length of stay is exceeded, there is an obligation to pay additional charges. The dwell time begins with the passing of the turnstile.

Locker key and transponder (chip medium).

The chip medium has to be kept safe by the bather during the stay. If the medium is lost, the personnel must be notified immediately. If the locker key is lost, an amount will be charged according to the price table. The amount accrued on the customer number must be paid regardless of the loss fee. This also applies if third parties have in the meantime used (debited) the customer number. Parents are responsible for their children.

Rest and relaxation.

Visitors are not permitted to bring and use musical instruments, sound reproduction devices and television sets. Filming and photography is prohibited in the textile-free area. The use of cell phones, telephones, e-books, smart watches and other electronic devices in the bathing and sauna area is prohibited.

Lost property.

Lost property can be handed to Bulmare staff or at the cash desk. Lost property and valuables are kept in Bulmare for at least 4 weeks. Swimwear, underwear, shower and hygiene items, etc. are disposed of immediately upon discovery for hygienic reasons.

Opening times and admission prices.

The opening signs will be announced by displaying. Insofar as it is necessary for operational reasons, the use of parts of the Bulmare can be restricted or prohibited at times. A reduction or refund of the entrance fee is not granted in this case. Use of the teaching pool and Kneipp pool are only permitted if no courses take place in the teaching pool.

Bathing and sauna areas must be left at least 15 minutes before the end of opening hours. Purchased tickets or other access authorizations will not be refunded. Cash change should be checked immediately; later complaints will not be accepted. The operator reserves the right to temporarily block the entrance to the Bulmare from further visitors in the event of overcrowding.

Some things work, some things don't work.

The following are excluded from the use of the Bulmare wellness pool:

- People under the influence of intoxicating substances,
- People who carry animals with them
- People suffering from contagious diseases, seizure disorders and incontinence.

Every visitor must have a valid entry (transponder key, etc.). Once the transponder key has been released, it will not be taken back. They only valid on the day of the handing over. No replacement will be made for lost transponder keys (see section "Locker keys and transponders"). The water areas may only be entered via the access provided for this purpose. Jumping in or pushing other people in is not permitted. Children under the age of eight are only allowed to enter the Bulmare if they are accompanied by a legal guardian. Parents or legal guardians are responsible for the supervision of their children.

Non-swimmers.

Non-swimmers are only allowed to use the swimming pool with suitable swimming aids. Small children must wear suitable swimming aids throughout the whole bathing area. These can be borrowed and / or purchased in Bulmare. Parents are responsible for their children.

More rules of conduct.

Jumping in from the side, pushing or throwing other people into the pool is prohibited. The water attractions offered require caution and consideration for the other users. The use of sports and play equipment (e.g. flippers, diving machines, snorkels) and swimming aids is only permitted with the approval of the supervisory staff. The use of eye protection goggles (swimming goggles) is at your own risk.

Cleanliness is a must.

Cleanliness and hygiene are extremely important in the Bulmare. You can help us: The use of food and drinks is only allowed in the catering areas. Bathing and sauna areas may only be entered after thorough body cleaning. The use of soap and / or other body cleaning agents is not permitted outside the shower rooms. Barefoot walkways, shower rooms and sauna and bathing areas are not allowed to be entered with street shoes. Babies and toddlers are required to wear aqua diapers.

Sauna.

It is not permitted to wash out towels, underwear or stockings. Tinting and coloring the hair, face masks, cutting the nails and shaving or the like is not permitted. The use of the sauna room is only permitted with a sufficiently large towel. Any contamination of the benches by sweat must be avoided. The towels must be taken with you when you leave the sauna room. Any drying of towels or laundry is prohibited in the sauna area.

The ascending benches in the individual saunas require careful climbing of individual steps. The same applies to descending. Railings inside the sauna room are not part of the equipment. Wearing and taking swimwear and sandals in the sauna cabins and in the sauna area is prohibited. In the gastronomic areas, the body must be covered with a bath towel or bathrobe. Water infusions on the stove are carried out exclusively by the bathing staff. Bringing spirits or strong smelling essences, especially pouring such substances or even flammable essential oils onto the stove, is strictly prohibited. Your own safety and the life of fellow bathers are extremely endangered by a violation of this regulation, since such substances, if not adequately distributed in the water, ignite in the oven and lead to sauna fires. The sauna room is to be left at a leisurely pace, the door being closed quietly. The length of stay in the sauna room depends on your own comfort. Exaggeration can harm your health. Scraping, scratching, brushing and other "handling" are not permitted in the sauna room. Talks in the sauna cabins are only permitted to the extent that other sauna guests are not affected. It is not allowed to speak loudly in the quiet rooms. The sauna guest should refrain from doing anything that can disturb the other sauna guests. Before using the immersion basin, the body must be cleaned of sweat. In consideration of the other sauna guests and to avoid accidents, it is not allowed to jump into the pool. All types of liniments must not be used before using a plunge pool or a relaxation bed.

Data protection declaration.

Insofar as the Bulmare is provided with personal data, it only uses it to answer guest inquiries, to process contracts and for technical administration. Personal data will only be passed on to third parties or otherwise transmitted if this is necessary for the purpose of contract execution or for billing purposes or if prior consent has been given. The guest has the right to withdraw consent given at any time with future effect. The stored personal data will be deleted if the guest revokes their consent to the storage, if the knowledge is no longer required to fulfill the purpose of the storage or if the storage is not permitted for other legal reasons. *Right to information:* Upon written request, the Bulmare will provide information about the personal data stored. Safety note: The Bulmare endeavors to store personal data by taking all technical and organizational options so that they are not accessible to third parties.

The sale of the admission tickets (transponder key), the goods and other services takes place in the name and for the account of Bulmare GmbH.